



GUARANTEED ROOFING SOLUTIONS

Company Quality Policy

Company Quality

It is the policy of Radmat Building Products Limited to provide excellent customer service for the supply of waterproofing systems.

This is delivered by:

- Supporting customers through product selection and development of design solutions
- Providing a range of waterproofing systems that offer a lifetime's protection for building structures
- Providing comprehensive guarantees and product support
- Supplying through a network of Radmat Approved Contractors
- Management of the supply chain
- Providing a delivery service that meets or exceeds customer expectations

We are committed to satisfying legislative and customer requirements applicable to our product range.

We are committed to continual improvement of our quality management system.

We operate systems that meet the requirements of ISO9001.

All staff are aware of the processes operated within the company, and are aware of their responsibilities to follow defined procedures and to report any deviation or anomalies.

Staff are encouraged to provide input to the development and improvement of systems.

The Management of the company establish business objectives which support the implementation of this policy. These objectives are regularly reviewed.



Robert Speroni
Managing Director
Reviewed: March 2017